

### **Welcome to the PIA for FY 2010!**

Congress passed the E-Government Act of 2002 to encourage the use of Web-based Internet applications or other information technology by Government agencies, with the intention of enhancing access to government information and services and increasing the effectiveness, efficiency, and quality of government operations.

To combat public concerns regarding the disclosure of private information, the E-Government Act mandated various measures, including the requirement that Federal agencies conduct a Privacy Impact Assessment (PIA) for projects with information technology systems that collect, maintain, and/or disseminate "personally identifiable information" of the public. Personally identifiable information, or "personal information," is information that may be used to identify a specific person.

The Privacy Act and VA policy require that personally identifiable information only be used for the purpose(s) for which it was collected, unless consent (opt-in) is granted. Individuals must be provided an opportunity to provide consent for any secondary use of information, such as use of collected information for marketing.

### **Directions:**

VA 6508 is the directive which outlines the PIA requirement for every System/Application/Program. More information can be found by reading VA 6508.

If you find that you can't click on checkboxes, make sure that you are: 1) Not in "design mode" and 2) you have enabled macros.

PIA Website: <http://vawww.privacy.va.gov/PIA.asp>

### **Roles and Responsibilities:**

Roles and responsibilities for the specific process are clearly defined for all levels of staff in the Privacy Impact Assessment Handbook 6202.2 referenced in the procedure section of this document.

- a. The Privacy Officer is responsible for the overall coordination and review of the PIA to ensure compliance with VA Handbook 6202.2.
- b. Records Officer is responsible for supplying records retention and deletion schedules.
- c. Information Technology (IT) staff responsible for the privacy of the system data will perform a PIA in accordance with VA Handbook 6202.2 and to immediately report all anomalies to the Privacy Service and appropriate management chain.
- d. Information Security Officer (ISO) is responsible for assisting the Privacy Officer and providing information regarding security controls.
- e. The CIO is responsible for ensuring that the systems under his or her jurisdiction undergo a PIA. This responsibility includes identifying the IT systems, coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and

systems; coordinating with the Privacy Officer, Information Security Officer, and others who have concerns about privacy and security issues; and reviewing and approving the PIA before submission to the Privacy Service.

**Definition of PII (Personally Identifiable Information)**

Information in identifiable form that is collected and stored in the system that either directly identifies an individual by name, address, social security number, telephone number, e-mail address, biometric identifiers, photograph, or other unique numbers, codes or characteristics or combined, indirectly identify an individual such as a combination of gender, race, birth date, geographical indicators, license number is also considered PII.

**Macros Must Be Enabled on This Form**

To enable macros, go to: 1) Tools > Macros > Security - Set to Medium; 2) Click OK; 3) Close the file and when reopening click on Enable Macros at the prompt.

(FY 2010) PIA: System Identification

Program or System Name: Region 4>VHA>VISN 1>BED>LAN

OMB Unique System / Application / Program Identifier (AKA: UPID #): 029-00-02-00-01-1120-00

The LAN system is the hardware infrastructure on which the VHA health care facilities operate their software applications and support for E-Government initiatives, also known as a General Support System. It includes the computer equipment associated with clinical operations and the employees (approximately 1000 FTE) necessary to operate the system. The Bedford LAN system supports IT services across the VAMC facility and the community based outpatient clinics in Massachusetts. The LAN provides critical connectivity that supports the delivery of healthcare to veterans and their dependants. Using the LAN, the VA health care provider can access applications and meet a wide range of health care data needs. The LAN system is in the mature phase of the capital investment lifecycle.

Description of System / Application / Program:

Facility Name:	Region 4>VHA>VISN 1>BED>LAN		
Title:	Name:	Phone:	Email:
Privacy Officer:	Leslie A. Cahill	781-687-2662	<a href="mailto:Leslie.Cahill1@va.gov">Leslie.Cahill1@va.gov</a>
Information Security Officer:	Joseph R. Smith	781-687-2277	<a href="mailto:Joseph.Smith1@va.gov">Joseph.Smith1@va.gov</a>
Chief Information Officer:	Stephen C. Roberts	781-687-4880	<a href="mailto:Stephen.Roberts7@va.gov">Stephen.Roberts7@va.gov</a>
Person Completing Document:	Joseph R. Smith	781-687-2277	<a href="mailto:Joseph.Smith1@va.gov">Joseph.Smith1@va.gov</a>
Other Titles:			

Other Titles:

Other Titles:

Date of Last PIA Approved by VACO Privacy Services: (MM/YYYY) 8/27/2009  
Date Approval To Operate Expires: 08/2011

What specific legal authorities authorize this program or system:	Title 38 of the United States Code
What is the expected number of individuals that will have their PII stored in this system:	127382 unique records in Vista.
Identify what stage the System / Application / Program is at:	Operations/Maintenance
The approximate date (MM/YYYY) the system will be operational (if in the Design or Development stage), or the approximate number of years the system/application/program has been in operation.	Operational since Fall 1986
Is there an authorized change control process which documents any changes to existing applications or systems?	Yes
If No, please explain:	
Has a PIA been completed within the last three years?	Yes

Date of Report (MM/YYYY): 06/2010

Please check the appropriate boxes and continue to the next TAB and complete the remaining questions on this form.

- ☐ Have any changes been made to the system since the last PIA?
- ☒ Is this a PIV system/application/program collecting PII data from Federal employees, contractors, or others performing work for the VA?
- ☒ Will this system/application/program retrieve information on the basis of name, unique identifier, symbol, or other PII data?
- ☒ Does this system/application/program collect, store or disseminate PII/PHI data?
- ☒ Does this system/application/program collect, store or disseminate the SSN?

If there is no Personally Identifiable Information on your system , please skip to TAB 12. ( See Comment for Definition of PII)

(FY 2010) PIA: System of Records

Is the data maintained under one or more approved System(s) of Records?

Yes

if the answer above is no, please skip to row 16.

For each applicable System(s) of Records, list:

1. All System of Record Identifier(s) (number):

02VA135; 04VA115; 07VA138; 14VA135; 20VA138; 23VA163; 24VA19; 28VA119; 29VA11; 32VA00; 33VA113; 34VA12; 54VA17; 57VA10C2; 64VA15; 65VA122; 69VA131; 73VA14; 77VA10Q; 79VA19; 84VA111K; 89VA19; 90VA194; 91VA111C; 93VA131; 97VA105; 98VA104A; 99VA131; 100VA10NS10; 105VA131; 106VA17; 108VA11S; 110VA10; 113VA112; 114VA16; 115VA10; 117VA103; 121VA19; 130VA19

Information-VA; Department of Medicine and Surgery Engineering Employee Management Information Records-VA; Individuals Serving on a Fee Basis or without Compensation (Consultants, Attendings, Others) Personnel Records-VA; Motor Vehicle Operator Accident Records-VA; Non-VA Fee Basis Records-VA; Patient Medical Records-VA; Personnel Registration under Controlled Substance Act-VA; Physician, Dentist and Supervisory Nurse Professional Standards Board Action File-VA; Veteran, Employee and Citizen Health Care Facility Investigation Records-VA; National Prosthetics Patient Database-VA; Veteran, Patient, Employee and Volunteer Research and Development Project Records-VA; Health Administration Center Civilian Health and Medical program Records-VA; Voluntary Service Records-VA; Readjustment Counseling Service (RCS) Vet Center Program-VA; Community Placement Program-VA; Ionizing Radiation Registry-VA; Health Professional Scholarship Program-VA; Health Care Provider Credentialing and Privileging Records-VA; Veterans Health Information System and Technology Architecture (VISTA)-VA; National Chaplain Management Information System (NCMIS); Health Eligibility Records-VA; Call Detail Records-VA; Homeless Providers Grant & Per Diem Program Records-VA; Gulf War Registry-VA; Consolidated Data Information System; Disaster Emergency Medical Personnel System -VA (DEMPS); Automated Safety Incident Tracking System-VA (ASISTS); Patient Representation Program; Agent Orange Registry; Compliance Hotline; Spinal Cord Dysfunction Registry-VA; Employee Incentive Scholarship Program-VA; Telephone Care and Service Records-VA; The Revenue Program – Billing and Collection Records-VA; Employee Debt Reduction Program-VA; Veterans Canteen Service (VCS) Payroll Deduction Program (PDP); National Patient Databases-VA; My

2. Name of the System of Records:

3. Location where the specific applicable System of Records Notice may be accessed (include the URL):

<http://vaww.vhaco.va.gov/privacy/SystemofRecords.htm>

Have you read, and will the application, system, or program comply with, all data management practices in the System of Records Notice(s)?

Yes

Does the System of Records Notice require modification or updating?

No

(Please Select Yes/No)

Is PII collected by paper methods?

Yes

Is PII collected by verbal methods?

Yes

Is PII collected by automated methods?

Yes

Is a Privacy notice provided?

Yes

Proximity and Timing: Is the privacy notice provided at the time of data collection?

Yes

Purpose: Does the privacy notice describe the principal purpose(s) for which the information will be used?

Yes

Authority: Does the privacy notice specify the effects of providing information on a voluntary basis?

Yes

Disclosures: Does the privacy notice specify routine use(s) that may be made of the information?

Yes

(FY 2010) PIA: Notice

Please fill in each column for the data types selected.

Data Type	Collection Method	What will the subjects be told about the information collection?	How is this message conveyed to them?	How is a privacy notice provided?
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Verbal	Clinical and administrative information will be used in the effort to treat and contact the veteran. The most common data types that are captured and accessed on a regular basis by authorized individuals are first and last name, middle initial, DOB, SSN, and address. This patient information falls into two classes: administrative and clinical. Clinical information is used to diagnose, prescribe treatment and follow clinically the patient through his/her health care encounters. Administrative data is used to identify the veteran (SSN), correspond to/from (name and address), and determine eligibility (patient administrative info + SSA and IRS data).	Verbally	Verbally
Family Relation (spouse, children, parents, grandparents, etc)	VA File Database	Dependent data is collected on admission.	Written	Written
Service Information	Electronic/File Transfer	Military Service Information (Branch of service, discharge date, discharge type, service connection rating, medical conditions related to military service, etc). This information is collected to assess eligibility for VA healthcare benefits, type of healthcare needed.	Verbally	Written
Medical Information	Verbal	The LAN provides the connectivity for VistA-Legacy applications and a wide range of health care data needs. The LAN connectivity allows the VistA-Legacy system to operate in the medical center, ambulatory and community-based clinics, and thus transports and stores a wide range of personal medical information for clinical diagnosis, treatment, patient evaluation, and patient care. Common types of personal medical information would include lab test results, prescriptions, allergies, medical diagnoses, vital signs, etc. The information is used to treat and care for the veteran patient. Clinical information from VA and DoD is used in the diagnosis and treatment of the veteran.	Verbally	Verbally
Criminal Record Information	Verbal	VA Police VistA package stores this information to access in the effort to protect all those utilizing the VA systems.	Verbally	Verbally
Guardian Information	Verbal	Next of kin, DNR instructions, health care proxy designation. This information is used in the notification process and as required for medical decisions.	Verbally	Verbally
Education Information	Verbal	Personal demographics are collected to ensure compliance with confidentiality, integrity and authorization.	Verbally	Verbally
Benefit Information	VA File Database	Medical benefits determined by eligibility from VARO	Verbally	Verbally
Other (Explain)	Verbal	Next-of-kin information and emergency contact information, such as name and telephone number, is collected from the veteran to use to contact other individuals in case of an emergency. In addition insurance and employment information is available on the veteran for use in billing for care.	Verbally	Verbally

Data Type	Is Data Type Stored on your system?	Source requested, identify the specific file, entity and/or name of agency	(If	Is data collection Mandatory or Voluntary?	Additional Comments
Veteran or Primary Subject's Personal Contact Information (name, address, telephone, etc)	Yes	Veteran		Mandatory	
Family Relation (spouse, children, parents, grandparents, etc)	Yes	Veteran		Voluntary	
Service Information	No	VA Files / Databases (Identify file)		Mandatory	VARO
Medical Information	Yes	Veteran		Mandatory	
Criminal Record Information	Yes	VA Files / Databases (Identify file)		Mandatory	VA Police Vista File
Guardian Information	Yes	Veteran		Mandatory	
Education Information	Yes	Veteran		Voluntary	
Benefit Information	Yes	VA Files / Databases (Identify file)		Mandatory	Benefit information is VA.gov
Other (Explain)					
Other (Explain)					
Other (Explain)					

(FY 2010) PIA: Data Sharing

Organization	Name of Agency/Organization	Do they access this system?	Identify the type of Data Sharing and its purpose.	Is PII or PHI Shared?	What is the procedure you reference for the release of information?
Internal Sharing: VA Organization	VARO	Yes	Comp & Pen	Both PII & PHI	Data use Agreement
Other Veteran Organization	VET Centers	Yes	CPRS	Both PII & PHI	Data use Agreement
Other Federal Government Agency	IRS, SSA Dod and CMS	Yes	Other Federal sources include IRS, SSA, DoD and CMS. Data is used for income verification to determine if third party collection is possible. Also used in determining eligibility for care.	PII	Data use Agreement
State Government Agency	Veterans Homes	Yes	CPRS	Both PII & PHI	MoU
Local Government Agency					
Research Entity		Yes		Both PII & PHI	
Other Project / System	State Opiate Treatment	No	Public Health	Both PII & PHI	MoU
Other Project / System	HIV	No	Public Health		MoU
Other Project / System					

(FY 2010) PIA: Access to Records

Does the system gather information from another system?	Yes
Please enter the name of the system:	CPRS
Per responses in Tab 4, does the system gather information from an individual?	Yes
If information is gathered from an individual, is the information provided:	<input checked="" type="checkbox"/> Through a Written Request <input checked="" type="checkbox"/> Submitted in Person <input type="checkbox"/> Online via Electronic Form
Is there a contingency plan in place to process information when the system is down?	Yes

(FY 2010) PIA: Secondary Use

Will PII data be included with any secondary use request?	Yes
if yes, please check all that apply:	<input checked="" type="checkbox"/> Drug/Alcohol Counseling <input type="checkbox"/> Mental Health <input checked="" type="checkbox"/> HIV <input type="checkbox"/> Research <input type="checkbox"/> Sickle Cell <input type="checkbox"/> Other (Please Explain)
Describe process for authorizing access to this data.	Shared Database
Answer:	Agreements

## (FY 2010) PIA: Program Level Questions

Does this PIA form contain any sensitive information that could cause harm to the Department of Veterans Affairs or any party if disclosed to the public?

No

If Yes, Please Specify:

Explain how collected data are limited to required elements:

Answer:

Data is collected through template and Vi

How is data checked for completeness?

Answer:

Clinical Reminders Check for absence of d

What steps or procedures are taken to ensure the data remains current and not out of date?

Answer:

Clinical Reminders que provider at next vi

How is new data verified for relevance, authenticity and accuracy?

Answer:

VistA fields are structured for text or num

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

Answer:

## (FY 2010) PIA: Retention & Disposal

What is the data retention period?

Answer: VA retention schedule

75 Years after death

Explain why the information is needed for the indicated retention period?

Answer:

Legal Issues

What are the procedures for eliminating data at the end of the retention period?

Answer:

Records are Purged by national Achieves

Where are these procedures documented?

Answer:

Documented in Records Management Pol

How are data retention procedures enforced?

Answer:

Records Management Personnel

Has the retention schedule been approved by the National Archives and Records Administration (NARA)

Yes

*Additional Information: (Provide any necessary clarifying information or additional explanation for this section.)*

Answer:

## (FY 2010) PIA: Children's Online Privacy Protection Act (COPPA)

Will information be collected through the internet from children under age 13?

No

If Yes, How will parental or guardian approval be obtained?

Answer:



(FY 2010) PIA: Security

Is the system/application/program following IT security Requirements and procedures required by federal law and policy to ensure that information is appropriately secured.	Yes
Has the system/application/program conducted a risk assessment, identified appropriate security controls to protect against that risk, and implemented those controls..	Yes

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Is security monitoring conducted on at <u>least</u> a quarterly basis to ensure that controls continue to work properly, safeguarding the information?	Yes
Is security testing conducted on at <u>least</u> a quarterly basis to ensure that controls continue to work properly, safeguarding the information?	Yes
Are performance evaluations conducted on at <u>least</u> a quarterly basis to ensure that controls continue to work properly, safeguarding the information?	Yes

If 'No' to any of the 3 questions above, please describe why:  
Answer:

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Is adequate physical security in place to protect against unauthorized access?	Yes
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If 'No' please describe why:  
Answer:

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Explain how the project meets IT security requirements and procedures required by federal law.

Answer: Compliant with VA directive and Handbook 6500. C&A ATO through 2011

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Explain what security risks were identified in the security assessment? *(Check all that apply)*

<input checked="" type="checkbox"/> Air Conditioning Failure	<input checked="" type="checkbox"/> Hardware Failure
<input type="checkbox"/> Chemical/Biological Contamination	<input type="checkbox"/> Malicious Code
<input type="checkbox"/> Blackmail	<input checked="" type="checkbox"/> Computer Misuse
<input checked="" type="checkbox"/> Bomb Threats	<input checked="" type="checkbox"/> Power Loss
<input checked="" type="checkbox"/> Cold/Frost/Snow	<input type="checkbox"/> Sabotage/Terrorism
<input checked="" type="checkbox"/> Communications Loss	<input checked="" type="checkbox"/> Storms/Hurricanes
<input checked="" type="checkbox"/> Computer Intrusion	<input type="checkbox"/> Substance Abuse
<input checked="" type="checkbox"/> Data Destruction	<input checked="" type="checkbox"/> Theft of Assets
<input checked="" type="checkbox"/> Data Disclosure	<input checked="" type="checkbox"/> Theft of Data
<input checked="" type="checkbox"/> Data Integrity Loss	<input type="checkbox"/> Vandalism/Rioting
<input checked="" type="checkbox"/> Denial of Service Attacks	<input checked="" type="checkbox"/> Errors (Configuration and Data Entry)
<input checked="" type="checkbox"/> Earthquakes	<input checked="" type="checkbox"/> Burglary/Break In/Robbery
<input checked="" type="checkbox"/> Eavesdropping/Interception	<input type="checkbox"/> Identity Theft
<input checked="" type="checkbox"/> Fire (False Alarm, Major, and Minor)	<input checked="" type="checkbox"/> Fraud/Embezzlement
<input checked="" type="checkbox"/> Flooding/Water Damage	

Answer: (Other Risks)

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Explain what security controls are being used to mitigate these risks. *(Check all that apply)*

<input checked="" type="checkbox"/> Risk Management	<input checked="" type="checkbox"/> Audit and Accountability
<input checked="" type="checkbox"/> Access Control	<input checked="" type="checkbox"/> Configuration Management
<input checked="" type="checkbox"/> Awareness and Training	<input checked="" type="checkbox"/> Identification and Authentication
<input type="checkbox"/> Contingency Planning	<input checked="" type="checkbox"/> Incident Response
<input checked="" type="checkbox"/> Physical and Environmental Protection	<input checked="" type="checkbox"/> Media Protection
<input checked="" type="checkbox"/> Personnel Security	
<input checked="" type="checkbox"/> Certification and Accreditation Security Assessments	

Answer: (Other Controls)

PIA: PIA Assessment

Identify what choices were made regarding the project/system or collection of information as a result of performing the PIA.

Answer: Collection methods, controls to mitigate misuse of information, provision of consent and privacy notice and security cont

<u>Availability Assessment:</u> If the data being collected is not available to process for any reason what will the potential impact be upon the system or organization? (Choose One)	<input checked="" type="checkbox"/>	The potential impact is <b>high</b> if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>moderate</b> if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>low</b> if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.
<u>Integrity Assessment:</u> If the data being collected has been corrupted for any reason what will the potential impact be upon the system or organization? (Choose One)	<input checked="" type="checkbox"/>	The potential impact is <b>high</b> if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>moderate</b> if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>low</b> if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.
<u>Confidentiality Assessment:</u> If the data being collected has been shared with unauthorized individuals what will the potential impact be upon the system or organization? (Choose One)	<input checked="" type="checkbox"/>	The potential impact is <b>high</b> if the loss of availability could be expected to have a severe or catastrophic adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>moderate</b> if the loss of availability could be expected to have a serious adverse effect on operations, assets or individuals.
	<input type="checkbox"/>	The potential impact is <b>low</b> if the loss of availability could be expected to have a limited adverse effect on operations, assets or individuals.

The controls are being considered for the project based on the selections from the previous assessments?

The minimum security requirements for our high impact system cover seventeen security-related areas with regard to protecting the confidentiality, integrity, and availability of VA information systems and the information processed, stored, and transmitted by those systems. The security-related areas include: access control; awareness and training; audit and accountability; certification, accreditation, and security assessments; configuration management; contingency planning; identification and authentication; incident response; maintenance; media protection; physical and environmental protection; planning; personnel security; risk assessment; systems and services acquisition; system and communications protection; and system and information integrity. Our facility employs all security controls in the respective high impact security control baseline unless specific exceptions have been allowed based on the tailoring guidance provided in NIST Special Publication 800-53 and specific VA directives.

- AC-2 Account Management
- AC-3 Access Enforcement
- AC-4 Information Flow Enforcement
- AC-5 Separation of Duties
- AC-6 Least Privilege
- AC-7 Unsuccessful Login Attempts
- AC-8 System Use Notification
- AC-9 Previous Logon Notification
- AC-10 Concurrent Session Control
- AC-11 Session Lock
- AC-12 Session Termination
- AC-13 Supervision and Review—Access Control
- AC-14 Permitted Actions w/o Identification or Authentication
- AC-15 Automated Marking
- AC-16 Automated Labeling
- AC-17 Remote Access
- AC-18 Wireless Access Restrictions
- AC-19 Access Control for Portable and Mobile Systems
- AC-20 Personally Owned Information Systems
- AT-1 Security Awareness and Training Policy and Procedures
- AT-2 Security Awareness
- AT-3 Security Training
- AT-4 Security Training Records
- AU-1 Audit and Accountability Policy and Procedures
- AU-2 Auditable Events
- AU-3 Content of Audit Records
- AU-4 Audit Storage Capacity
- AU-5 Audit Processing

Please add additional controls:

## (FY 2010) PIA: Additional Comments

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Add any additional comments on this tab for any question in the form you want to comment on.  
Please indicate the question you are responding to and then add your comments.

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## (FY 2010) PIA: VBA Minor Applications

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Explain what minor application that are associated with your installation? *(Check all that apply)*

Records Locator System	Education Training Website	Appraisal System
Veterans Assistance Discharge System (VADS)	VR&E Training Website	Web Electronic Lender Identification
LGY Processing	VA Reserve Educational Assistance Program	CONDO PUD Builder
Loan Service and Claims	Web Automated Verification of Enrollment	Centralized Property Tracking System
LGY Home Loans	Right Now Web	Electronic Appraisal System
Search Participant Profile (SPP)	VA Online Certification of Enrollment (VA-ONCE)	Web LGY
Control of Veterans Records (COVERS)	Automated Folder Processing System (AFPS)	Access Manager
SHARE	Personal Computer Generated Letters (PCGL)	SAHSHA
Modern Awards Process Development (MAP-D)	Personnel Information Exchange System (PIES)	VBA Data Warehouse
Rating Board Automation 2000 (RBA2000)	Rating Board Automation 2000 (RBA2000)	Distribution of Operational Resources (DOOR)
State of Case/Supplemental (SOC/SSOC)	SHARE	Enterprise Wireless Messaging System (Blackberry)
Awards	State Benefits Reference System	VBA Enterprise Messaging System
Financial and Accounting System (FAS)	Training and Performance Support System (TPSS)	LGY Centralized Fax System
Eligibility Verification Report (EVR)	Veterans Appeals Control and Locator System (VACOLS)	Review of Quality (ROQ)
Automated Medical Information System (AMIS)290	Veterans On-Line Applications (VONAPP)	Automated Sales Reporting (ASR)
Web Automated Reference Material System (WARMS)	Automated Medical Information Exchange II (AIME II)	Electronic Card System (ECS)
Automated Standardized Performace Elements Nationwide (ASPEN)	Committee on Waivers and Compromises (COWC)	Electronic Payroll Deduction (EPD)
Inquiry Routing Information System (IRIS)	Common Security User Manager (CSUM)	Financial Management Information System (FMI)
National Silent Monitoring (NSM)	Compensation and Pension (C&P)	Purchase Order Management System (POMS)
Web Service Medical Records (WebSMR)	Record Interchange (CAPRI)	Veterans Canteen Web
Systematic Technical Accuracy Review (STAR)	Control of Veterans Records (COVERS)	Inventory Management System (IMS)
Fiduciary STAR Case Review	Corporate Waco, Indianapolis, Newark, Roanoke, Seattle (Corporate WINRS)	Synquest
Veterans Exam Request Info System (VERIS)	Fiduciary Beneficiary System (FBS)	RAI/MDS
Web Automated Folder Processing System (WAFPS)	Hearing Officer Letters and Reports System (HOLAR)	ASSISTS
Courseware Delivery System (CDS)	Inforce	MUSE
Electronic Performance Support System (EPSS)	Awards	Bbraun (CP Hemo)
Veterans Service Representative (VSR) Advisor	Actuarial	VIC
Loan Guaranty Training Website	Insurance Self Service	BCMA Contingency Machines
C&P Training Website	Insurance Unclaimed Liabilities	Script Pro
	Insurance Online	

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

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Baker System	Veterans Assistance Discharge System (VADS)
Dental Records Manager	VBA Training Academy
Sidexis	Veterans Service Network (VETSNET)
Priv Plus	Waco Indianapolis, Newark, Roanoke, Seattle (WINRS)
Mental Health Asisstant	BIRLS
Telecare Record Manager	Centralized Accounts Receivable System (CARS)
Omnicell	Compensation & Pension (C&P)
Powerscribe Dictation System	Corporate Database
EndoSoft	Control of Veterans Records (COVERS)
Compensation and Pension (C&P)	Data Warehouse
Montgomery GI Bill	INS - BIRLS
Vocational Rehabilitation & Employment (VR&E) CH 31	Mobilization
Post Vietnam Era educational Program (VEAP) CH 32	Master Veterans Record (MVR)
Spinal Bifida Program Ch 18	BDN Payment History
C&P Payment System	
Survivors and Dependents Education Assistance CH 35	
Reinstatement Entitelment Program for Survivors (REAPS)	
Educational Assistance for Members of the Selected Reserve Program CH 1606	
Reserve Educational Assistance Program CH 1607	
Compensation & Pension Training Website	
Web-Enabled Approval Management System (WEAMS)	
FOCAS	
Work Study Management System (WSMS)	
Benefits Delivery Network (BDN)	
Personnel and Accounting Integrated Data and Fee Basis (PAID)	
Personnel Information Exchange System (PIES)	
Rating Board Automation 2000 (RBA2000)	
SHARE	
Service Member Records Tracking System	

## (FY 2010) PIA: VISTA Minor Applications

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Explain what minor application that are associated with your installation? *(Check all that apply)*

ACCOUNTS RECEIVABLE	DRUG ACCOUNTABILITY	INPATIENT MEDICATIONS
ADP PLANNING (PLANMAN)	DSS EXTRACTS	INTAKE/OUTPUT
ADVERSE REACTION TRACKING	EDUCATION TRACKING	INTEGRATED BILLING
ASISTS	EEO COMPLAINT TRACKING	INTEGRATED PATIENT FUNDS
AUTHORIZATION/SUBSCRIPTION	ELECTRONIC SIGNATURE	INTERIM MANAGEMENT SUPPORT
AUTO REPLENISHMENT/WARD STOCK	ENGINEERING	KERNEL
AUTOMATED INFO COLLECTION SYS	ENROLLMENT APPLICATION SYSTEM	KIDS
AUTOMATED LAB INSTRUMENTS	EQUIPMENT/TURN-IN REQUEST	LAB SERVICE
AUTOMATED MED INFO EXCHANGE	EVENT CAPTURE	LETTERMAN
BAR CODE MED ADMIN	EVENT DRIVEN REPORTING	LEXICON UTILITY
BED CONTROL	EXTENSIBLE EDITOR	LIBRARY
BENEFICIARY TRAVEL	EXTERNAL PEER REVIEW	LIST MANAGER
CAPACITY MANAGEMENT - RUM	FEE BASIS	MAILMAN
CAPRI	FUNCTIONAL INDEPENDENCE	MASTER PATIENT INDEX VISTA
CAPACITY MANAGEMENT TOOLS	GEN. MED. REC. - GENERATOR	MCCR NATIONAL DATABASE
CARE MANAGEMENT	GEN. MED. REC. - I/O	MEDICINE
CLINICAL CASE REGISTRIES	GEN. MED. REC. - VITALS	MENTAL HEALTH
CLINICAL INFO RESOURCE NETWORK	GENERIC CODE SHEET	MICOM
CLINICAL MONITORING SYSTEM	GRECC	MINIMAL PATIENT DATASET
CLINICAL PROCEDURES	HEALTH DATA & INFORMATICS	MYHEALTHVET
CLINICAL REMINDERS	HEALTH LEVEL SEVEN	Missing Patient Reg (Original)
CMOP	HEALTH SUMMARY	A4EL
CONSULT/REQUEST TRACKING	HINQ	NATIONAL DRUG FILE
CONTROLLED SUBSTANCES	HOSPITAL BASED HOME CARE	NATIONAL LABORATORY TEST
CPT/HCPCS CODES	ICR - IMMUNOLOGY CASE REGISTRY	NDBI
CREDENTIALS TRACKING	IFCAP	NETWORK HEALTH EXCHANGE
DENTAL	IMAGING	NOIS
DIETETICS	INCIDENT REPORTING	NURSING SERVICE
DISCHARGE SUMMARY	INCOME VERIFICATION MATCH	OCCURRENCE SCREEN
DRG GROUPER	INCOMPLETE RECORDS TRACKING	ONCOLOGY
		ORDER ENTRY/RESULTS REPORTING

Explain any minor application that are associated with your installation that does not appear in the list above. Please provide name, brief description, and any comments you may wish to include.

Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		



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OUTPATIENT PHARMACY	SOCIAL WORK
PAID	SPINAL CORD DYSFUNCTION
PATCH MODULE	SURGERY
PATIENT DATA EXCHANGE	SURVEY GENERATOR
PATIENT FEEDBACK	TEXT INTEGRATION UTILITIES
PATIENT REPRESENTATIVE	TOOLKIT
PCE PATIENT CARE ENCOUNTER	UNWINDER
PCE PATIENT/IHS SUBSET	UTILIZATION MANAGEMENT ROLLUP
PHARMACY BENEFITS MANAGEMENT	UTILIZATION REVIEW
PHARMACY DATA MANAGEMENT	VA CERTIFIED COMPONENTS - DSSI
PHARMACY NATIONAL DATABASE	VA FILEMAN
PHARMACY PRESCRIPTION PRACTICE	VBECs
POLICE & SECURITY	VDEF
PROBLEM LIST	VENDOR - DOCUMENT STORAGE SYS
PROGRESS NOTES	VHS&RA ADP TRACKING SYSTEM
PROSTHETICS	VISIT TRACKING
QUALITY ASSURANCE INTEGRATION	VISTALINK
QUALITY IMPROVEMENT CHECKLIST	VISTALINK SECURITY
QUASAR	VISUAL IMPAIRMENT SERVICE TEAM ANRV
RADIOLOGY/NUCLEAR MEDICINE	VOLUNTARY TIMEKEEPING
RECORD TRACKING	VOLUNTARY TIMEKEEPING NATIONAL
REGISTRATION	WOMEN'S HEALTH
RELEASE OF INFORMATION - DSSI	CARE TRACKER
REMOTE ORDER/ENTRY SYSTEM	
RPC BROKER	
RUN TIME LIBRARY	
SAGG	
SCHEDULING	
SECURITY SUITE UTILITY PACK	
SHIFT CHANGE HANDOFF TOOL	

(FY 2010) PIA: Minor Applications

Add any information concerning minor applications that may be associated with your system. Please indicate the name of the minor application, a brief description, and any comments you may wish to include. If you have more than 3 minor applications please copy then below sections as many times as needed.

Minor app #1	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #2	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

Minor app #3	Name		Description		Comments
			Is PII collected by this min or application?		
			Does this minor application store PII?		
			If yes, where?		
			Who has access to this data?		

## (FY 2010) PIA: Final Signatures

Facility Name: Region 4>VHA>VISN 1>BED>LAN

Title:	Name:	Phone:	Email:
Privacy Officer:		781-687-2662	<a href="mailto:Leslie.Cahill1@va.gov">Leslie.Cahill1@va.gov</a>
Information Security Officer:	Mitchell C. Wagner	781-687-2522	<a href="mailto:mitchell.c.wagner@va.gov">mitchell.c.wagner@va.gov</a>
Chief Information Officer:	Stephen C. Roberts	781-687-4880	<a href="mailto:Stephen.Roberts7@va.gov">Stephen.Roberts7@va.gov</a>
Person Completing Document:	Mitchell C. Wagner	781-687-2522	<a href="mailto:mitchell.c.wagner@va.gov">mitchell.c.wagner@va.gov</a>
System / Application / Program Manager:		0	0

Date of Report: 5/26/2010  
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Project Name Region 4>VHA>VISN>BED>LAN